

Pre-College Programs Student Account Payment System Guide

(Students in the Pre-Baccalaurate or other credit bearing programs should follow the general Student Account Payment System Guide).

Only students will initially be able to access the system. Parents/guardians will not be able to access the system until the student sets them up as an Authorized User. Use the user name and password that you created when you activated your student account to sign in.

Payment Steps (Step 1 must be completed before a payment can be made by anyone.)

- 1. Access Student Account Payment System for the First Time Students Only
- 2. Sign in as an Authorized User Authorized Users Only
- 3. Make a Payment Students or Authorized Users
 - 3.a Make a Payment by Electronic Check (ACH U.S. Accounts Only)
 - 3.b Make a Payment by Credit or Debit Card

Additional System Features (optional)

- View Student Account Activity and Balance Students or Authorized Users
- Adding an Authorized User from the Home Page Students Only
- Set up Multi-Factor Authentication for eRefunds (Only if Paid by ACH) Students Only
- Troubleshooting

1. Access Student Account Payment System for the First Time – Students Only

Only students will initially be able to access the system. Parents/guardians will not be able to access the system until the student sets them up as an Authorized User (directions below).

- Access <u>https://payment.brown.edu</u>.
- ** VERY IMPORTANT ** Click the **STUDENT ACCESS** button to go to the student login.
- You will then be redirected to the Brown University authentication page; use the user name and password that you created when you activated your student account to sign in.

R	Welcome to the Brown University Student Account Payment System	Authentication Required	
	Student Access	Username carberr Password	You have asked to log in to:
	Authorized User	Log In	BROWN touchnet-prod-tbp
	Login for parents or others who have been granted access.	Brown University Login Help myAccount New Users: A Forgot your password? Faculty/Staff/Student or Alumni &	ctivate your account now Friends
	Email:		
	Password:		
	Forgot Password Login		

Complete the User Onboarding steps as follows:

- Review and agree to the Consent of Refund Policy.
- Paperless 1098-T Option you can click on any of the options. Regardless of the option selected, Brown Pre-College students do not receive a 1098-T because our courses are not for credit.
- (optional but recommended) Add an Authorized User *students must set up an Authorized User in order for parents, guardians or other payors to have separate access to the system.*
 - » Enter the email address of the Authorized User and set the permissions.
 - » Review and agree to the terms and conditions by checking the I AGREE box and clicking CONTINUE.
 - » If multiple Authorized Users are set up, they cannot see each other's payment information.
 - » Your Authorized User will receive an email with a temporary password to access the system. If the email has not been received within 5 minutes, we recommend they check their spam/junk email folder. Temporary passwords expire within 24 hours. Authorized Users should login and change their password as soon as possible.
- (optional) Add a Payment Method only applicable if paying by electronic check, not required regardless of payment method. We suggest skipping this step. You will have an opportunity to save your payment method later when you are on the payment screen.

To pay from the student's account, skip to Make a Payment To pay as an Authorized User, continue to Sign in (below)

2. Sign in as an Authorized User for the First Time



- Access <u>https://payment.brown.edu</u>.
- Click the AUTHORIZED USER button and enter the email address that was previously added by the student and the temporary password that was emailed to that address. Temporary passwords expire within 24 hours. Authorized Users should sign in and change their password as soon as possible.
- Review and agree to the Consent of Refund Policy.
- Enter your full name and create a new password.
- Review your email and text opt-in preferences.
- Click on the HOUSE icon in the upper left corner to go to the home page.

3. Make a Payment

• From the home page, click on the MAKE PAYMENT tab in the top bar.

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A My Account * My Profile * Make Payment Payment Plans Refunds Help *
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- The current date will default in as the payment date. This can be set as a future date, if desired. If a future date is selected, you will not get a payment receipt until the date of the actual payment.
- Select the Current Account Balance as your payment option. If the current account balance amount is not what you were expecting, you can go back to MY ACCOUNT and then select ACCOUNT ACTIVITY to see the details. IMPORTANT: If you have recently made any enrollment changes or payments, please allow 24 hours for the systems to update.



• Next to the payment amount field, click ADD to pay the full Current Account Balance. To change the amount of the payment, click into the payment amount field to change the amount of the payment, then click ADD. Once the amount has been added, click CONTINUE.

Account Pa	ayment			
Amount	Me	ithod	Confirmation	Receipt
Select account:	PCSUG Sept 2021: \$6,806.00	~ Select	Payment Date: 3/3/25	
Select Payment		O Pay		
\$6,806.00	Belener	Sele	termsemester terms to pay	
Enter payment amount and cl PCSUG Sept 2021 \$6,80	Balance ick 'Add' to include in the payment total. D6.00	3,806.00 Add	e payment amou	int field
			Payment	Total \$0.00

• Select your payment method from the dropdown list, click CONTINUE. Please note that payments made by credit or debit card are made through PayPath and will incur a separate service fee. This fee is not charged by nor paid to Brown and is not refundable for any reason, even if the program fees being paid are eligible for a refund at a later time.

Amount: Method:*	Select Method	
*Card payments are ha	andled through PayPath ®, a tuition payment service. A non-	Back Calcel Continue
Electronic Check - Pa	ayments can be made from a personal checking or savings a	account.

<u>Skip to instructions for payment by electronic check (ACH – U.S. accounts only)</u> <u>Skip to instructions for payment by credit or debit card</u>

3.A MAKE A PAYMENT BY ELECTRONIC CHECK (ACH - U.S. ACCOUNTS ONLY)

- Add account information. Pay close attention to the account number. The account number must be from a U.S. personal savings or checking account and cannot be from a debit card, money market account or other type of bank account.
- You have the option to save the payment method for future use. Plase note, students and Authorized Users can ONLY see the Payment Profile they personally created. Students cannot see a payment profile that was set up by an Authorized User. Account information, except for the last three digits, remains masked even when saved.

Amour	t	Method	Confirmation	Receipt
Amount:	\$5,034.00	sking(envinge)		* Indicates required informatio
Account Inform	ation	anang ournigo)	Option to Save	
Do not enter other acc cards, home equity, or Do not enter debit car number and bank acc	counts, such as corporate traveler's checks. d numbers. Instead, enter pount number as found on	account numbers, credit the complete routing a personal check.	(example My Checking) State Dayment method set. (example Any Checking) State Stat	ethod. You can choose a different ing any payment. itication to save this as a Refund Method. Ny Profile to enroll.
Account type:	ple)	account type		
Routing number: (Exam				
"Routing number: (Exam "Bank account number: "Confirm account numb	er:			

• Click CONTINUE to continue the payment process.

• The ACH Payment Agreement will then appear in a separate pop-up window. Review and agree to the terms and conditions by checking the I AGREE box, then click CONTINUE.

ACH Payment Agreement	
I hereby authorize Brown University to initiate del for my Depository to debit or credit the same to su unpaid for any reason, I understand that a \$20.00	bit or credit entries to my Depository according to the terms below, and ich account. In the event that this electronic payment is returned return fee will be added to my student account.
Name:	Bruno Bear
Address:	
Depository:	BANK OF AMERICA, N.A. 8001 VILLA PARK DRIVE HENRICO,VA 23228
Routing Number:	011500010
Account Number:	xxx45
Debit Amount:	\$5,034.00
This agreement is dated 2025-02-13 21:35:15 EST	:
For fraud detection purposes, your internet address	s has been logged: 68.227.223.25 at 2025-02-13 21:35:15 EST
Any false information entered hereon constitute prosecution under both Federal and State laws extent of the law.	es as fraud and subjects the party entering same to felony of the United States. Violators will be prosecuted to the fullest
To revoke this authorization agreement you must o	contact: bursar_billing@brown.edu
□ I agree to the above terms and conditions. (P	rint Agreement)
	Cancel Continue

• Review the payment information, then click SUBMIT PAYMENT.

Account Pa	iyment			
Amount		Method	Confirmation	Receipt
Please review the transa	action details, then submit y	our payment.		
Payment Informa	tion		Paid To	
Payment Date Term	Account	2/13/25 Amount	Brown University Box 1911 Providence, RI 02912	
Pre College 2025	PCSUG Sept 2021	\$5,034.00		
Total Payment Amou	ınt	\$5,034.00 Change Amount	Confirmation Email pcugbilling@brown.edu	
Selected Paymer	nt Method			
Account: Billing Address:	WEBCHECK xxx4 Bruno Bear	5 Change Payment Method		
				Back Car el Submit Payment

• Your receipt will then appear, which you can print for your records.

Account	Payment			
Amo	unt	Method	Confirmati	ion Receipt
Your payment in the To view all payment	e amount of \$5,034.00 wa ts, go to My Account > Pa	s successful. A confirmation em yment History.	ail was sent to PCUGbilling	@brown.edu. Please print this page for your records.
Payment date: Amount paid: Student name:	2/13/25 \$5,034.00 Bruno Bear		Paid to: Account Number: Name on account: Account Type:	Brown University Box 1911 Providence, RI 02912 UNITED STATES xxx45 Bruno Bear Checking
				Print

 If making multiple smaller payments at the same time please return to the home screen and repeat the payment process. When you are back on the Account Payment screen, please be very careful to adjust the pre-filled payment amount to the desired amount before clicking ADD. For reference, the Current Account Balance in the blue shaded box will show you the remaining amount.

Select Payment Option		
Current Account Balance \$7,412.00	\leftarrow	Pay to be a semister terms to pay
Current Account Balance Enter payment amount and click 'Add' to include in	the payment total.	
PCSUG Sept 2021 \$7,412.00	\$ 7,412.00 Add	
	-	

3.B MAKE A PAYMENT BY CREDIT OR DEBIT CARD

- IMPORTANT: payments by credit card or debit card are made through PayPath and incur a separate service fee. This service fee is charged by and paid directly to PayPath at the time of the payment. This fee is not charged by nor paid to Brown and is not refundable for any reason, even if the program fees being paid are eligible fo a refund at a later time. Card payment service fee rates (based on the transaction amount):
 - » Cards issued by a domestic (U.S.) bank: 2.95% or \$3.00 minimum
 - » Cards issued by a foreign (outside the U.S.) bank: 4.25% or \$3.00 minimum

The amount of the service fee is displayed on the final screen before submitting the payment. You will be given an opportunity to approve or cancel your payment prior to processing.

• Review or edit the payment information, then click CONTINUE TO PAYPATH.

Account Pa	ayment			
Amount		Method	Confirmation	Receipt
Please review the trans	action details. Clicking Con	tinue will open a new windo	w, where you will complete your transaction.	
Payment Inform	ation		Paid To	
Payment Date		2/11/25	Brown University Box 1911 Providence, RI 02912	
Pre College 2025	PCSUG Sept 2021	\$7.412.00		
Total Payment Amo	unt	\$7,412.00 Change Amount	Confirmation Email	
Selected Payme	nt Method			
Account:	TOUCHNET PAYE	PATH Change Payment Method		
			Ba	ck Can el Continue to PayPath

• The PayPath Payment Services welcome page will open. Review the information, then click CONTINUE.



• An additional review of the information, including the terms and conditions, will appear. Review the information, then click CONTINUE.

Pay Path [®]	Payment Services			
	Amount	Payment	Confirmation	Receipt
	Payment Amount I	nformation		
	In addition to the amount paid to Brown Un (minimum \$3.00) for International issued car submitting payment.	iversity, a non-refundable PayPath rds will be added to your card payr	service charge of 2.95% (minimum \$3.00) fo ment. You will be given an opportunity to app	or domestic issued cards and 4.25% prove the complete transaction before
	Payment amount:	\$7,412.00		
				Cancel Continue

• Enter your payment information. Please note: if your card billing address is outside of the U.S. please check the box (indicated below) to avoid an address verification failure. Click CONTINUE.

Billing Address
Check if address is outside of the United States:
Billing address:
City:

- The Review Payment Details page will be displayed.
 - » Carefully review the *Payment to Brown University amount* and the *PayPath Payment Service Fee amount*. The service fee is not refundable in any circumstance. The non-refundable service fee is not charged by or paid to Brown University.
 - » To avoid paying the PayPath service fee, click CANCEL and choose a different payment method.
- When ready, review and agree to the terms and conditions, then click SUBMIT PAYMENT.

Amount	Pavment	Confirmation	Receipt
Review Paymen	t Details		
- Please review the transaction details	and agree to the terms and conditions	below. Clicking Submit Payment will finalize y	our transaction.
Payment to Brown University: PayPath Payment Service Fee Total payment amount:		\$7,412.00 \$218.65 \$7,630.65	
School name: Payer name: Email address: Phone number: Card account number: Browser internet address: Business correspondence address	c	Brown University Bruno Bear PCUGbilling@brown.edu Not entered xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx	к
Terms and Conditions			

- A receipt for your records will appear, which you may print for your records. The system will also automatically email you a copy. If you have any billing or payment questions, please contact us at precollegebilling@brown.edu or by phone at 401-863-7900.
- Click CLOSE to close the receipt window, and then click CLOSE again to close out of the PayPath app and return to the student account.
- **If making multiple smaller payments at the same time** log out of the system and then back in between each payment (to ensure that the balance due refreshes). If the system does not appear to refresh, please allow 12-24 hours for the system to update. Be very careful that you do not overpay, especially if paying by credit or debit card through PayPath. PayPath service fees are non-refundable for any reason. When on the Account Payment screen, adjust the prefilled payment amount to the desired amount before clicking ADD. For reference, the Current Account Balance in the blue shaded box will show you the remaining amount.

Select Payment Option					
Current Account Balance \$7,412.00	Pay E. C. m Select v A seme	ster terms to pay			
Current Account Balance Enter payment amount and click 'Add' to include in the payment total.					
PCSUG Sept 2021 \$7,412.00	\$ 7,412.00 Add				

View Student Account Activity and Balance – Students or Authorized Users

The system contains student account activity history and allows you to print or download a pdf of your account activities.

• Click on the MY ACCOUNT tab on the home page, and navigate to ACCOUNT ACTIVITY.



- Your current Pre-College charges and payments are located under the "Pre College 2025" tab. Please note: account activity is displayed by term. Regardless of which term your payment is dispayed in, all payments will be applied towards your summer student account balance. IMPORTANT: If you have recently made any enrollment changes or payments, please allow 24 hours for the systems to update.
- Monthly statements are not available for Summer Pre-College programs; however, you can print a copy of your account transactions within Account Activity by selecting the PRINT or PDF button located within each term.
- Only amounts paid to Brown University are displayed. Any service fees paid to another entity, such as PayPath, are not paid to Brown University and are not displayed in the account activity.

Account Activity View

ter activity by Full account ac	tivity	 View Activity 			
PCSUG Sept 2021 Balance					\$7,506.0
✓ Pre College 2025					\$7,506.00
Print Excel PDF Account Activity					
				Search:	
Description 1	Code ↓î	Date ↓	Charges ↓↑	Credits/Antio	ipated Credits ↓↑
Pre-College Wellness Fee	CWEL	2/6/25	\$108.00		
Pre-College Course Fee	CCRS	2/6/25	\$5,690.00		
Pre-College Meal Plan	CMEA	2/6/25	\$1,080.00		
Pre-College Housing	CHOU	2/6/25	\$1,128.00		
PC Credit Card Deposit	2002	1/31/25			\$500.00
				Total Charges:	\$8,006.00
			Total Credits/Ant	icipated Credits:	\$500.00
				Term Balance:	\$7,506.00
			Term Balance Includin	g Estimated Aid:	\$7,506.00
> PCUG - Summer 2024					\$0.00

Print View

Pre College 2025 - Account Activity			Logged in as: Bruno Bear Student Account: Bruno Bear B00000001		
Description	Code	Date	Charges	Credits/Anticipated Credits	
Pre-College Wellness Fee	CWEL	2/6/25	\$108.00		
Pre-College Course Fee	CCRS	2/6/25	\$5,690.00		
Pre-College Meal Plan	CMEA	2/6/25	\$1,080.00		
Pre-College Housing	CHOU	2/6/25	\$1,128.00		
PC Credit Card Deposit	2002	1/31/25	-	\$500.00	
Total Charges:				\$8,006.00	
Total Credits/Anticipated Credits:				\$500.00	
Term Balance:				\$7,506.00	
Term Balance Including Estimated Aid:				\$7,506.00	

PDF View

BROW	N		Student Account: Br	uno Bear B0000000
			Student Account. DI	uno bear boooooo
	Pre College	e 2025 - Accol	unt Activity	
Description	Code	Date	Charges	/Credits Anticipated Credits
Pre-College Wellness Fee	CWEL	2/6/25	\$108.00	-
Pre-College Course Fee	CCRS	2/6/25	\$5,690.00	-
Pre-College Meal Plan	CMEA	2/6/25	\$1,080.00	
Pre-College Housing	CHOU	2/6/25	\$1,128.00	-
PC Credit Card Deposit	2002	1/31/25	-	\$500.00
Total Charges:				\$8,006.00
Total Credits/Anticipated C	redits:			\$500.00
Term Balance:				\$7,506.00
Term Balance Including Est	timated Aid:			\$7,506.00

Add an Authorized User From the Home Page – Students Only

Students must set up an Authorized User first, in order for parents/guardians to have separate access to the system. If you have already done this when you first signed in, you do not need to do it again. This is just an option in case you did not complete it earlier, and now want to.

• From the home page, select the MY PROFILE tab, and then AUTHORIZED USERS. Then select the ADD AUTHORIZED USER tab.

A My Account -	My Profile - Make Payn	Authorized Users		
Announcemen	Authorized Users	Authorized Users	Add Authorized User	
Students - Go to My Pr	Payment Profile Security Settings	No authorized user ha	s access to your account inf	formation.

• Enter the email address of the authorized user and set the permissions. Then click CONTINUE.



• In the pop-up window, review and agree to the terms and conditions by checking the I AGREE box and clicking CONTINUE.



- Your Authorized User will receive an email with a temporary password to access the system. If the email has not been received within 5 minutes, we recommend they check their spam/junk email folder. Temporary passwords expire within 24 hours. Authorized Users should login and change their password as soon as possible.
- If multiple Authorized Users are set up, they cannot see each other's payment information.
- You can edit an Authorized User's permissions, or delete them, by clicking the gear icon.

Authorized Users	
Thank you. We have sent an e-mail to brunobearmom@brown.edu with instructions on how to log in and view your billing and payn person will log in using the e-mail address you provided.	nent plan information. This
Authorized Users Add Authorized User	
Full name Email address	Action
brunobearmom@brown.edu	*

Set Up Multi-Factor Authentication For eRefunds – Students Only

We recommend that students paying by electronic check (ACH) create an electronic refund profile right away, to speed up the refund process in the event of an account overpayment. Only students can complete the eRefund process, even if Authorized Users have already been set-up. Students who pay using Flywire or credit card do not need to set up a refund account.

• From the home page, select the MY PROFILE tab, and then SECURITY SETTINGS.



 Select a primary verification method. If you choose to use the prefilled email address then click SELECT. If you wish to use a different method to authenticate, then select your preferred communication and then click SEND CODE. A passcode will be sent to the selected verification method. Enter the sent passcode and click VERIFY.

My Profile)		
Personal Profile	Payment Profile	Security Settings	
Multi-Factor Al Multi-factor authentica Select your preferred n	uthentication tion (MFA) enhances s nethod for one-time pa	scunty by requiring multiple proofs of identity. sscode (OTP) delivery.	
Primary Metho	d		
 Google Authent New to Google A 	icator (Preferred) uthenticator? Downloa	d from the App Store or Google Play to get Started!	
Download or App Sto		le Play	
O Text message to	existing or new mobile	number	
Email message to	existing or new email	address	
Existing email ad	dresses	PCUQbilling@brown.edu v Select	
New email addre	SS	Send Code	
Backup Metho	d (optional)		
Adding a backup me	thod allows a passco	e to be obtained by way of an additional method.	
			Setup Method

• Once the multi-factor authentication has been set up, navigate back to the home page and select the MY PROFILE tab, and then ELECTRONIC REFUNDS.



• Click SET UP A NEW ACCOUNT to begin the process.

eRefunds				
Refunds puts money in your account FAST! Io more trips to your financial institution or waiting for a paper check to come in the mail. Direct Deposit is the secure and convenient way to get your refund.				
stup your eRefund information below, then request a refund at eRefund Form . NOTE: Pre-College Students: should contact precollegebilling@brown.edu for any fund inquiries.				
Refund Methods				
No Refund Method Selected.				
Direct Deposit Typically received in 1-2 business days Funds will be transferred to the personal checking or saving account of your choice.				
A Direct Deposit account for refunds has not been set up.				
Set up a new account				

• Enter the checking or savings account information, and name the account using the SAVE PAYMENT METHOD AS box, then click CONTINUE. You will get an authorization form which you will need to agree to and save. Saving your eRefund account now will allow easy setup of bank account information for electronic payments later, and will also allow you to schedule a payment for a future date when making your payment.

Set Up Refund Account				
Account Information * Indicates required fields		*Save payment method as: (example My Checking)		
You can use any personal c account. Do not enter other account: account numbers, credit ca traveler's checks. Do not enter debit card nun complete routing number ai as found on a personal che *Name on account:	hecking or savings s, such as corporate rds, home equity, or nbers. Instead, enter the nd bank account number ck.			
*Account type:	Select account type v			
*Routing number: (Example)				
*Bank account number:				
*Confirm account number:				
			Cancel Continue	

• Account information, except for the last few digits, remains masked even when saved.

eRefunds	
Your new ACH refund account has been saved.	
BRefunds puts money in your account FAST! No more trips to your financial institution or waiting for a paper check to come in the mail. Direct Deposit is the secure and convenient way to get your fou may request a refund at eRefund Form	refund.
Current Refund Method	
Direct Deposit Me - xxxx567	Remove
Other Refund Methods Select an option below to save as the current refund method.	
Direct Deposit (Replace current account) Typically received in 1-2 business days Funds will be transferred to the personal checking or saving account of your choice.	
Me - xxxx567	
Set up a new account	Update

Troubleshooting

Please remember, only students are initially be able to access the payment system. Parents/guardians are not be able to access the system until the student sets them up as an Authorized User. Use the user name and password that you created when you activated your student account to sign in.

Having Trouble Signing in as a Student?

- Ensure that you have activated your Brown account via your checklist in your student portal.
- Make sure that you are on the correct login page. When first navigating to the payment system, remember to click the STUDENT ACCESS button to get to the *student login* page.
- Remember to sign in using the user name and password that you created when you activated your student account.
- If you forgot your password, you should have it reset at https://myaccount.brown.edu/. If you do not receive your reset password email, make sure you requested it from the *student login* page, not the Authorized User login.

Having Trouble Signing in as an Authorized User?

- Ensure that your student has first signed into the payment system and set you up as an Authorized User.
- If you have not received your temporary password by email, check your spam/junk folder.
- If you are having trouble with your password, please contact us at precollege@brown.edu or by phone at 401-863-7900 so that we can validate setup and resend your password.

Other Difficulty?

- If you recently enrolled in a new course and do not see a Current Account Balance, please allow 12-24 hours for your fees to feed into the payment system. Please do **not** attempt to pay before your fees have been posted.
- ACH payments can only be made from U.S. personal checking or savings accounts no business accounts.
- Attempting to pay from a phone or iPad sometimes causes a problem. Please try making the payment on a regular laptop or desktop computer, preferably using Chrome.
- eRefund accounts can only be set up using the student's sign-on. If you have made your payments via an Authorized User account and later are instructed to set up an eRefund account, at that time please log in to the student account and follow the instructions found earlier in this guide for setting up multi-factor authentication for eRefund.

Contact Us:

- General access questions: precollege@brown.edu or 401-863-7900
- Specific billing or payment questions: precollegebilling@brown.edu